



Operations Team Member

Simple Adventures

Summary:

Simple Adventures is Michigan's premier outdoor recreation company providing a multi-faceted operation including kayak, sup, canoe and bike rentals; guided tours and classes; corporate, group and team building events; along with a robust retail and food service program.

Simple Adventures is seeking a highly energetic, self-motivated individual who is passionate about outdoor recreation. This candidate should have a charismatic personality, exceptional work ethic, vision, and dedication to becoming an integral part of a core team.

The mission of Simple Adventures is to provide access for people of all ages and background to the outdoors. This mission is accomplished by offering low-cost, hands-on vibrant programs. This individual must be committed and dedicated to this mission.

Time Frame:

- April -October
- Priority is given for availability till end of Labor Day or September 15

Location(s):

- Lake St Clair Metropark- Harrison Twp, MI
- Interlochen State Park- Interlochen, MI
- Fort Custer State Recreation Area- Augusta, MI
- Walter & Mary Burke Park- New Baltimore, MI
- Camp Dearborn- Milford, MI

Waterfront Job Duties:

- Assist customers with the rental process of kayaks, paddle boards, canoes and bikes.
- Explain proper safety rules/guidelines to customers.
- Ensure customers out in the water are following our safety rules/guidelines
- Provide each guest with superior customer experience
- Follow company policies and procedures
- Clean boats and equipment, load and unload boats from racks
- Maintain POS and cash drawer
- POS and Software proficient
- Assist in special events
- Seasonal hours are demanding and expected, from May thru September.
- Maintain proper safety rules/guidelines with staff and customers.
- Provide each guest with superior customer experience
- Assist in maintenance and repair all equipment.
- Perform opening and closing reports at start and end of the day
- Other duties as assigned

Retail & Foodservice Job Duties:

- Cashier and customer transactions
- General inventory replenishment
- Food line prep
- Maintain POS and cash drawer
- Perform opening and closing reports at start and end of the day

Key Skills:

- Ability to problem solve

- Ability to multi-task
- Thrives under pressure
- Kayak, paddle board and bicycling experience
- Retail experience
- Quick and efficient decision-making
- Possess excellent communication and customer relation skills
- Complete knowledge of all Simple Adventures offerings
- Attention to detail and a high level of accuracy
- Organization, flexibility, and ability to adjust to changing deadlines
- Works efficiently, as a team member and independently
- Creates any needed data in the form of letters, memorandums, proposals or reports
- Initiative and integrity
- Very personable and outgoing demeanor. Needs to be very engaging with all people
- Enjoy dealing with the public
- Desire to share passion of the water sports
- Able to swim
- CPR certification preferred
- ACA Certification preferred
- Great verbal communication skills
- Highly responsible and reliable
- Comfortable working in extreme weather conditions, such as heat, cold, and/or rain

Requirements:

- Must have a valid Driver's License
- Must be able to lift 75 pounds.
- Must have the ability to bend, stoop, and stand for long periods of time.
- Ability to work long hours outdoors, no A/C or heat
- Work in wet conditions
- Withstanding temperature extremes in outdoor environments and inclement weather year-round
- Ability to stand for entire work day
- ***Candidate must successfully pass mandatory DMV background check and drug-screen, in accordance to local government, in order to be considered***

Compensation:

- Starting at \$12/hour
- Ability to make tips, bonuses and commissions

A little about our culture:

- Entrepreneurial spirit and innovation is our core!
- We are laser-focused on our customers, and passionate about inspiring people to actively engage with the amazing awe of the outdoors again and again.
- We strive to create meaningful, healthy change in the world.
- We value team members who are willing to wear many hats; who take personal initiative, anticipating what needs to be done, and figuring things out to make them happen; but who are also willing to ask help, to assist others and work together.

Additional Information:

- All personnel may be required to perform duties outside of their normal responsibilities.
- All staff must complete a Livery and Boaters Safety Course.
- During peak season, daily operations are 7 days a week 7:00am-9:00pm weather permitting. Off-season hours will vary
- Must be available to work weekends and holidays during peak season. Off-season days will vary.
- ***We provide equal opportunity to all qualified individuals regardless of race, color, religion, age, sex, sexual orientation, national origin, veteran status, genetic information or disability.***

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